

## **Insert Exhibit A Here**

**(PRICING SCHEDULE FOR [STATE])**

## BELL ATLANTIC - VIRGINIA, INC. and [CLEC]

DETAILED SCHEDULE OF ITEMIZED CHARGESA. BA SERVICES, FACILITIES, AND ARRANGEMENTS:<sup>1</sup>

<u>Service or Element Description:</u>	<u>Recurring Charges:</u>	<u>Non-Recurring Charges:</u>
<b>I. Local Call Termination<sup>2</sup></b>		
Traffic Delivered at BA End Office	\$ .000927/MOU	Not Applicable
Traffic Delivered at BA Tandem	\$ .001590/MOU	Not Applicable
<b>II. Unbundled Transport</b>		
<b>A. Dedicated Transport</b>		
Voice Grade/DS-0	\$9.54/Month	<u>All:</u> \$10.81 /Service Order Connect
DS-1	\$35.10/Month	\$4.91/ Service Order Disconnect: plus installation connect and installation disconnect charges for each initial and additional facility purchased at the time of order:
DS-3	\$604.53/Month	
DDS	\$9.84/Month	\$216.79/Initial Facility & \$11.86/Additional Facility Connect
		\$92.88/Initial Facility & \$7.27/Additional Facility Disconnect

<sup>1</sup> Unless a citation is provided to a generally applicable BA Tariff, all listed rates and services are available only to [CLEC] when purchasing these services for use in the provision of Telephone Exchange Service, and apply only to Local Traffic and local Ancillary Traffic. BA rates and services for use by [CLEC] in the carriage of Toll Traffic shall be subject to BA's Tariffs for Exchange Access Service. Adherence to these limitations is subject to a reasonable periodic audit by BA.

As applied to wholesale discount rates, unbundled Network Elements or call transport and/or termination of Local Traffic purchased for the provision of Telephone Exchange Service or Exchange Access, the rates and charges set forth in Exhibit A shall apply until such time as they are replaced by new rates as may be approved or allowed into effect by the Commission from time to time pursuant to the FCC Regulations, subject to a stay or other order issued by any court of competent jurisdiction

<sup>2</sup> See note 9 regarding measurement and calculation of local traffic termination charges.

<u>Service or Element Description:</u>	<u>Recurring Charges:</u>	<u>Non-Recurring Charges:</u>
<b>II. Unbundled Transport (Continued)</b>		
<b>B. Common Transport</b>		
Tandem Switching	\$0.000548/MOU	Not Applicable
Tandem-Switched Transport (Fixed)	\$0.000114/MOU	Not Applicable
<b>C. Entrance Facilities</b>		
		<u>All:</u> Service Order Connect: \$10.81 Service Order Disconnect: \$4.91  plus installation connect and installation disconnect charges for each initial and additional facility purchased at the time of order:  \$333.32/Initial & \$192.99/Additional connect \$55.39 Initial and \$33.02/ Additional disconnect  \$441.02/Initial & \$255.99/Additional \$65.71 Initial and \$39.32/Additional disconnect
2-Wire Voice Grade Channel Termination	\$13.76/Month	
4-Wire Voice Grade Channel Termination	\$27.89/Month	
		<u>Both DS-1 and DS-3 Channel Termination:</u>  \$489.86/Initial & \$241.08/Additional \$67.13 Initial and \$32.61/Additional disconnect
DS-1 Channel Termination	\$119.15/Month	
DS-3 Channel Termination	\$767.44/Month	
		<u>Both DS1/0 and DS3/1 Muxing:</u>  \$441.42/Initial & \$441.42/Additional Connect
DS-1 to Voice Grade Multiplexing	\$53.77/Month	\$43.66 Initial and \$43.66/ Additional disconnect
DS-3 to DS-1 Multiplexing	\$185.73/Month	

<u>Service or Element Description:</u>	<u>Recurring Charges:</u>	<u>Non-Recurring Charges:</u>
<b>II. Unbundled Transport (Continued)</b>		
<b>D. Digital Cross-Connect System</b>		
Service Establishment	Not Applicable	\$1683.85/Request
Database Modification	Not Applicable	\$134.70/Modification Request
Reconfiguration by BA Personnel	Not Applicable	\$29.67/Programming Charge/30 minute Increment
DS-0 Cross-Connect	\$20.03/Port/Month	Service Order : \$10.81/Connect \$4.91/Disconnect \$20.90/Port Installation \$3.37/ Port Disconnect
DS-1 Cross-Connect	\$69.95/Port/Month	Service Order : \$10.81/Connect \$4.91/Disconnect \$20.23/Port Installation \$10.12/Port Disconnect
<b>E. Mid-Span Meet Arrangements</b>	To be charged in accordance with the requirements of Section 4.3 of the Agreement	
<b>F. Tandem Transit arrangements for Local Traffic between [CLEC] and carriers other than Bell Atlantic that subtend a Bell Atlantic Tandem Switch. (Not applicable to Toll Traffic or when Meet Point Billing Arrangement applies; Separate trunks required for IXC subtending trunks)</b>		
Tandem Switching	\$.000548/MOU	Not Applicable
Tandem-Switched Transport	\$.000114/MOU	Not Applicable

Service or Element Description:Recurring Charges:Non-Recurring Charges:III. Unbundled Switching<sup>3</sup>

## A. Local Switching Ports

POTS/PBX/Centrex

\$1.30/Port/Month

Service Order Connect:  
\$10.81Service Order Disconnect:  
\$4.91  
/PortInstallation Connect:  
\$2.68/PortInstallation Disconnect:  
\$1.07

ISDN (BRI)

\$6.52/Port/Month

Service Order Connect:  
\$10.81Service Order Disconnect:  
\$4.91  
/PortInstallation Connect:  
\$2.68/PortInstallation Disconnect:  
\$1.07

ISDN (PRI)

\$81.28/Port/Month

Service Order Connect:  
\$10.81Service Order Disconnect:  
\$4.91  
/PortInstallation Connect:  
\$102.13/PortInstallation Disconnect:  
\$1.07

<sup>3</sup> In addition to the recurring and non-recurring rates set forth herein for unbundled switching elements, BA may levy upon a purchaser of such elements any access charges (or portion thereof) permitted by Applicable Laws.

<u>Service or Element Description:</u>	<u>Recurring Charges:</u>	<u>Non-Recurring Charges:</u>
<b>III. Unbundled Switching (continued)</b>		
<b>A. Local Switching Ports (continued)</b>		
Public/Semi-Public	\$1.51/Port/Month	Service Order Connect: \$10.81
		Service Order Disconnect: \$4.91 /Port
		Installation Connect: \$2.68/Port
		Installation Disconnect: \$1.07
DID	\$3.63/Port/Month	Service Order Connect: \$10.81
		Service Order Disconnect: \$4.91 /Port
		Installation Connect: \$609.88/Port
		Installation Disconnect: \$1.07
Coordinated Port Cutover	Not Applicable	\$2.89/Port
<b>B. Tandem Switching Usage</b>	<b>\$.000548/MOU</b>	<b>Not Applicable</b>

<u>Service or Element Description:</u>	<u>Recurring Charges:</u>	<u>Non-Recurring Charges:</u>
<b>III. Unbundled Switching (Continued)</b>		
<b>C. Local Switching Usage</b>		
POTS Originating With Vertical Features	\$ .004129/MOU	\$8.42/Service Order
POTS Terminating With Vertical Features	\$ .002079/MOU	\$8.42/Service Order
ISDN Originating Digital Circuit Switched Voice	\$ .001993/MOU	\$8.42/Service Order
ISDN Terminating Digital Circuit Switched Voice	\$ .000859/MOU	\$8.42/Service Order
ISDN Originating Digital Circuit Switched Data	\$ .001013/MOU	\$8.42/Service Order
ISDN Terminating Digital Circuit Switched Data	\$ .000859/MOU	\$8.42/Service Order
<b>D. POTS Features</b>		
PBX	\$ .000833/MOU	<u>Both:</u> \$8.42/Service Order
Multi-Line Hunting	\$ .000001/MOU	
<b>E. Centrex Features</b>		
UCD	\$ .000655/MOU	\$8.42/Service Order
Hunting	\$ .000464/MOU	\$8.42/Service Order
Queuing	\$ .000595/MOU	\$8.42/Service Order
Intercom & Features	\$ .017372/MOU	\$8.42/Service Order
Attendant	\$ .021223/MOU	\$8.42/Service Order
Attendant Console	\$ .017200/MOU	\$8.42/Service Order
Centralized Attendant Services	\$ .214070/MOU	\$8.42/Service Order
Attendant Access Code Dialing	\$ .040065/MOU	\$8.42/Service Order
Automatic Route Selection	\$ .000408/MOU	\$8.42/Service Order
Electronic Tandem Switching	\$ .000724/MOU	\$8.42/Service Order
<b>F. ISDN Centrex Feature</b>		
	\$ .004007/MOU	\$8.42/Service Order

Service or Element Description:Recurring Charges:Non-Recurring Charges:**IV. Unbundled Loops<sup>4</sup>**

2 Wire Analog Loops (POTS Loops)

Density Cell:

1 - \$10.74/Month

2 - \$16.45/Month

3 - \$29.40/Month.

Service Order Connect:  
\$10.81Service Order Disconnect:  
\$4.91Installation:If a premises visit is not  
required, initial & each  
additional loop - \$2.68If a premises visit is  
required: initial loop  
installed on that visit:  
\$:47.55;Each additional loop  
installed on that visit:  
\$21.69Installation Disconnect:

\$1.07/Loop

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<sup>4</sup> All rates and/or rate structures set forth herein, that are marked with an asterisk (\*), shall be interim rates and/or rate structures. These rates and/or rate structures shall be considered interim in nature, until they have been replaced or made effective on a prospective basis by such -rates and/or rate structures as may be approved by the [Department, Commission, Board], or as otherwise allowed to go into effect, or if appealed as may be ordered at the conclusion of such appeal. If the [Department, Commission, Board] should approve or make effective rates and/or rate structures different than those shown in Exhibit A, the rates and/or rate structures approved or made effective by the [Department, Commission, Board] shall supersede those shown in Exhibit A.

**Service or Element Description:**

4 Wire Premium Loops

**Recurring Charges:****Density Cell:**

1 - \$22.25/Month

2 - \$33.23/Month

3 - \$56.75/Month.

**Non-Recurring Charges:**

Service Order Connect:

\$10.81

Service Order Disconnect:

\$4.91

**Installation:**

If a premises visit is not required, initial & each additional loop: \$50.89

If a premises visit is required: initial loop installed on that visit: \$107.50;

Each additional loop installed on that visit \$81.63

**Installation Disconnect:**

\$1.07/Loop

Service or Element Description:IV. Unbundled Loops (continued)

ISDN Loops

Recurring Charges:Density Cell:

1 - \$12.52/Month

2 - \$18.23/Month

3 - \$31.18/Month.

Non-Recurring Charges:

Service Order Connect:

\$15.29

Service Order Disconnect:

\$4.91

Installation:

If a premises visit is not required, initial & each additional loop - \$11.61

If a premises visit is required: initial loop installed on that visit: \$56.48

Each additional loop installed on that visit: \$30.62

Installation Disconnect:

\$1.07/Loop

Service Order Connect:

\$10.81

Service Order Disconnect:

\$4.91

If premises visit not required, initial & each additional loop - \$50.89.

If a premises visit is required: initial loop installed on that visit \$107.50;

Each additional loop installed on that visit: \$81.63

Installation Disconnect:

\$1.07/Loop

DS-1 Loops

Density Cell:

1 - \$110.61/Month.

2 - \$142.49/Month

3 - \$181.29/Month.

**Service or Element Description:****Recurring Charges:****Non-Recurring Charges:****IV. Unbundled Loops (continued)**

Customer Specified Signaling - 2-Wire

**Density Cell:**

1 - \$10.74/Month

2 - \$16.45/Month

3 - \$29.40/Month.

Service Order Connect:  
\$10.81Service Order  
Disconnect: \$4.91**Installation:**If a premises visit is not  
required, initial & each  
additional loop - \$50.89If a premises visit is  
required: initial loop  
installed on that visit  
\$107.50;  
Each additional loop  
installed on that visit:  
\$81.63**Installation Disconnect:**

\$1.07/Loop

Service Order Connect:  
\$10.81Service Order  
Disconnect: \$4.91

Customer Specified Signaling - 4-Wire

**Density Cell:**

1 - \$22.25/Month

2 - \$33.23/Month

3 - \$56.75/Month.

**Installation:**If a premises visit is not  
required, initial & each  
additional loop - \$50.89If a premises visit is  
required: initial loop  
installed on that visit  
\$107.50;  
Each additional loop  
installed on that visit:  
\$81.63**Installation Disconnect:**

\$1.07/Loop

Service or Element Description:Recurring Charges:Non-Recurring  
Charges:

2 Wire ADSL and 2 Wire HDSL Loops

Density Cell:

1 - \$12.52\*/Month

2 - \$18.23\*/Month

3 - \$31.18\*/Month.

Service Order Connect:  
\$15.29\*Service Order  
Disconnect: \$4.91\*Installation:If a premises visit is not  
required, initial & each  
additional loop -  
\$11.61\*If a premises visit is  
required: initial loop  
installed on that visit:  
\$56.48\*Each additional loop  
installed on that visit:  
\$30.62\*Installation Disconnect:

\$1.07\*/Loop

Service Order Connect:  
\$10.81\*Service Order  
Disconnect: \$4.91\*If premises visit not  
required, initial & each  
additional loop -  
\$50.89\*If a premises visit is  
required: initial loop  
installed on that visit  
\$107.50\*;Each additional loop  
installed on that visit:  
\$81.63\*Installation Disconnect:

\$1.07\*/Loop

4 Wire HDSL Loops

Density Cell:

1 - \$110.61\*/Month

2 - \$142.49\*/Month

3 - \$181.29\*/Month.

<u>Service or Element Description:</u>	<u>Recurring Charges:</u>	<u>Non-Recurring Charges:</u>
Coordinated Cutover	Not Applicable	If premises visit not required, \$2.89/Loop  If premises visit required, \$11.74/Loop
<b>Standard Digital Loops</b>	<u>All:</u> \$.69/ Mechanized Loop Qualification per Loop Provisioned	<u>All:</u> \$53.72/ Manual Loop Qualification per Loop Request
2 Wire ADSL compatible Loops (up to 12,000 feet)	See rates for 2 Wire ADSL and 2 Wire HDSL Loops as set forth above	
2 Wire ADSL compatible Loops (up to 18,000 feet)	See rates for 2 Wire ADSL and 2 Wire HDSL Loops as set forth above	
2 Wire HDSL compatible Loops (up to 12,000 feet)	See rates for 2 Wire ADSL and 2 Wire HDSL Loops as set forth above	
4 Wire HDSL compatible Loops (up to 12,000 feet)	See rates for 4 Wire HDSL Loops as set forth above	
<b>Digital Designed Loops</b>		
2 Wire ADSL compatible Loop (up to 12,000 feet) with Bridged Tap removal	See rates for 2 Wire ADSL and 2 Wire HDSL Loops as set forth above	\$398.67* Removal of one Bridged Tap per Request \$902.70* Removal of Multiple Bridged Taps per Loop per Request \$193.15* Engineering Work Order Charge
2 Wire ADSL compatible Loop (up to 18,000 feet) with Bridged Tap removal	See rates for 2 Wire ADSL and 2 Wire HDSL Loops as set forth above	

Service or Element Description:Recurring Charges:Non-Recurring  
Charges:

2 Wire Digital Designed Metallic  
Loop (18,000 up to 30,000 Feet)  
Non-loaded with Bridged Tap options

See rates for 2 Wire ADSL and 2 Wire HDSL Loops as  
set forth above

\$398.67\*  
Removal of one  
Bridged Tap per  
Request  
\$902.70\*  
Removal of Multiple  
Bridged Taps per Loop  
per Request  
\$193.15\*  
Engineering Work  
Order Charge

\$1,406.73\*  
Required Removal of  
Load Coils (up to  
21,000 feet)  
\$1,742.75\*  
Required Removal of  
Load Coils (up to  
27,000 feet)  
\$398.67\*  
Removal of one  
Bridged Tap per  
Request  
\$902.70\*  
Removal of Multiple  
Bridged Taps per Loop  
per Request  
\$193.15\*  
Engineering Work  
Order Charge

2 Wire Digital Designed Metallic  
Loop with ISDN Loop Extension  
Electronics

See rates for 2 Wire ADSL and 2 Wire HDSL Loops as  
set forth above

\$1,406.73\*  
Required Removal of  
Load Coils (up to  
21,000 feet)

Service or Element Description:Recurring Charges:Non-Recurring  
Charges:

2 Wire HDSL compatible Loops (up  
to 12,000 feet) with Bridged Tap  
removal

See rates for 2 Wire ADSL and 2 Wire HDSL Loops as  
set forth above

\$1,742.75\*  
Required Removal of  
Load Coils (up to  
27,000 feet)  
\$970.78\*  
Addition of Range  
Electronics  
\$193.15\*  
Engineering Work  
Order Charge

\$398.67\*  
Removal of one  
Bridged Tap per  
Request  
\$902.70\*  
Removal of Multiple  
Bridged Taps per Loop  
per Request  
\$193.15\*  
Engineering Work  
Order Charge

4 Wire HDSL compatible Loops (up  
to 12,000 feet) with Bridged Tap  
removal

See rates for 4 Wire HDSL Loops as set forth above

\$398.67\*  
Removal of one  
Bridged Tap per  
Request  
\$902.70\*  
Removal of Multiple  
Bridged Taps per Loop  
per Request  
\$193.15\*  
Engineering Work  
Order Charge

**V. Collocation Cross-Connection**

As applicable per Bell Atlantic –VA SCC Tariff No. 218  
as amended from time to time

**VI. Time and Materials****Special Construction**

As applicable per Bell Atlantic-VA Tariff as amended  
from time to time

Service Technician (service work on  
unbundled loops outside of the Central  
Office)

Not Applicable

\$6.47/Service Order  
\$27.35/Premises Visit  
\$11.74 Labor Charge/  
Quarter Hour After First  
Quarter Hour

Central Office Technician

Not Applicable

\$6.47/Service Order  
\$11.15 Labor Charge/  
Quarter Hour

**VII. Signaling and Databases****A. STP Port**

Access Link (incl. one end)	\$4.93/Month	\$10.81 /Service Order Connect \$4.91/ Service Order Disconnect: plus installation connect and installation disconnect charges for each initial and additional facility purchased at the time of order:
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\$135.01/Initial Facility &  
\$11.86/Additional Facility  
Connect

\$92.88/Initial Facility &  
\$7.27/Additional Facility  
Disconnect  
\$81.77/port

STP Port Termination	\$458.70/Month
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**B. 800/888/877 Database**

Basic Query	\$\$.000658/Query	Not Applicable
Vertical Query	\$.000181/Query	Not Applicable

**C. LIDB Validation**

LIDB Point Codes	Not Applicable	\$80.93/Point Code
Calling Card	\$.0153/Query	Not Applicable
Billed Number Screening	\$.0153/Query	Not Applicable
Storage of [CLEC]'s Data in LIDB	Not Applicable	\$1,381.66/ Service Establishment/ Request

**VII. Signaling and Databases (Continued)****D. AIN Service Creation (ASC) Service****1. Developmental Charges**

Service Establishment	Not Applicable	\$878.23/Request
Service Creation Access Port	\$136.14/Port/Month	Not Applicable
Service Creation Usage		
a. Remote Access	\$1,266.13/Day	Not Applicable
b. On-Premise	\$1,266.13/Day	Not Applicable
Certification & Testing	\$76.49/Hour	Not Applicable
Help Desk Support	\$80.95/Hour	Not Applicable

**2. Service Charges**

Subscription Charge	\$.96/Month	Not Applicable
Database Queries		
a. Network Query	\$.0006/Query	Not Applicable
b. [CLEC] Network Query	\$.0006/Query	Not Applicable
c. [CLEC] Switch Query	\$.0006/Query	Not Applicable
Trigger Charge		
a. Line Based	\$.00042/Query	Not Applicable
b. Office Based	\$.00042/Query	Not Applicable
Utilization Element	\$.00031/ACU	Not Applicable
Service Activation Charge		
a. Network Service Activation	Not Applicable	\$5.52/Service Order/Line
b. [CLEC] Network Service Activation	Not Applicable	\$5.52/Service Order/Line
c. [CLEC] Switch Service Activation	Not Applicable	\$5.52/Service Order /Line
Service Modification		
DTMF Update	\$.10/Occurrence	Not Applicable
Switch Based Announcement	\$.00318/ Announcement	Not Applicable

**VIII. Directory Listings & Books****Primary Listings**

No Charge

**Additional Tariffed Listing Services**Per applicable Tariff  
(including, but not limited  
to, BA-VA SCC 203 sec. 3  
as amended from time to  
timePer applicable Tariff  
(including, but not limited  
to, BA-VA SCC 203 sec. 4  
as amended from time to  
timeRetail Rates less Wholesale  
DiscountRetail Rates less Wholesale  
DiscountBooks & delivery (annual home area  
directories only)No charge for normal numbers of books delivered to end  
users; bulk deliveries to [CLEC] per separate  
arrangement**IX. Operator Services/Directory  
Assistance**

Direct Access

\$.0313/Query

\$27,431.30/Link

Service Establishment

Not Applicable

\$13,735.63/Request

Directory Assistance

\$.3209/Call

Not Applicable

Directory Transport

Tandem Switched Transmission

Transport

\$.000098/call

Not Applicable

Tandem Switching

\$.000468/call

Operator call completion

Per separate contract; branding available.

Operator Services - Live

\$.010475/Operator Work  
Second

Not Applicable

Operator Services - Automated

\$.005547Automated Work  
Second

Not Applicable

Branding for Directory Assistance and/or  
Operator Services

Not Applicable

\$1,349.55/Customer  
Message

Carrier to Carrier LSV/VCI Request

\$.010475/Operator Work  
Second

Not Applicable

<u>Service or Element Description:</u>	<u>Recurring Charges:</u>	<u>Non-Recurring Charges:</u>
<b>X. Access to Operation Support Systems</b>		
A. Pre-Ordering	\$1.24/Query	Not Applicable
B. Ordering	\$3.83/Transaction	Not Applicable
C. Provisioning	Included in Ordering	Not Applicable
D. Maintenance & Repair EB/OSI Access	\$1.16/Trouble Ticket	Not Applicable
E. Billing		
1. CD-ROM	\$245.05/CD-ROM /Month	Not Applicable
2. Daily Usage File		
a. Existing Message Recording	\$1.000246/Message	Not Applicable
b. Delivery of DUF		
Data Tape	\$20.05/Tape	Not Applicable
Network Data Mover	\$1.000093/Message	Not Applicable
CMDS	\$1.000093/Message	Not Applicable
c. DUF Transport		
Communication Ports		
9.6 kb Communications Port	\$116.83/Month	Not Applicable
56 kb Communications Port	\$483.91/Month	Not Applicable
256 kb Communications Port	\$804.90/Month	Not Applicable
T1 Communications Port	\$2,872.12/Month	Not Applicable
Port Maintenance		
9.6 kb Communications Port	\$10.17/Month	Not Applicable
56 kb Communications Port	\$28.08/Month	Not Applicable
256 kb Communications Port	\$28.08/Month	Not Applicable
T1 Communications Port	\$356.61/Month	Not Applicable
d. CABS Billing		
CABS Billing per Bill Entry	\$1.000108/Bill Entry	Not Applicable

<u>Service or Element Description:</u>	<u>Recurring Charges:</u>	<u>Non-Recurring Charges:</u>
<b>X. Access to Operation Support Systems (continued)</b>		
<b>3. Computer Processing Usage (CPU) per Customer</b>		
Data Transmission (CMDS and Tape)	\$1.18/Customer	Not Applicable
Line Installation	\$1.18/Customer	Not Applicable
Network Control Program Coding	\$1.18/Customer	Not Applicable
Port Set Up	\$.18/Customer	Not Applicable
<b>XI. Exchange Access Service</b>		
Interstate	Per BA-FCC Tariff number 1 as amended from time to time	
Intrastate	Per BA- VA S.C.C.-Va. – No. 217 as amended from time to time	
<b>XII. Number Portability</b>		
Service Provider Number Portability Database Service	Service Provider Number Portability Database Service shall be charged at rates found in the BA-FCC Tariff No. 1 as amended from time to time	
<b>XIII. 911/E911</b>		
Transport	Per section II. Above	
Data Entry and Maintenance	No Charge	
<b>XIV. Poles Conduits &amp; ROW</b>	Per contract rates pursuant to 47 U.S.C. sec. 224	
	Illustrative:	
	Duct: \$4.50/Foot/Year	
	Pole: \$3.81/Attachment/Year	
<b>XV. Network Interface Device</b>	\$.44/mo	Not Applicable
<b>XVI. Access to Telephone Numbers (NXX codes issued per ICCF Code Administration Guidelines)</b>		No Charge
<b>XVII. Local Dialing Parity</b>		No Charge

<b><u>Service or Element Description:</u></b>	<b><u>Recurring Charges:</u></b>	<b><u>Non-Recurring Charges:</u></b>
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**XVIII. Customized Routing**

Customized Routing	\$12085/Line	Not Applicable
	\$06043/Call	

Customized Routing Transport

Per section II above.

**XIX. Wholesale Discount for Resale of Retail Telecommunications Services<sup>5</sup>**

Resale of retail services if [CLEC] provides own operator services platform	21.30% <sup>6</sup>
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Resale of retail services if [CLEC] uses Bell Atlantic operator services platform	18.50% <sup>7</sup>
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<sup>5</sup> Excludes telecommunications services designed primarily for wholesale, such as switched and special exchange access service, and, subject to Section 12 of the Statement, the following additional arrangements that are not subject to resale: limited duration (90 days or less) promotional offerings, public coin telephone service, and technical and market trials. Taxes shall be collected and remitted by the reseller and BA in accordance with legal requirements and as agreed between the Parties. Surcharges (e.g., 911, telecommunications relay service, universal service fund) shall be collected by the reseller and either remitted to the recipient agency or NECA, or passed through to BA for remittance to the recipient agency or NECA, as appropriate and agreed between the Parties. End user common line charges shall be collected by the reseller and remitted to BA.

<sup>6</sup> Pending establishment of mechanized billing procedures adapted to resale, BA will apply the wholesale discount for resale as a "bottom-of-the-bill" discount rate and will utilize a "true-up" process to correct possible inadvertent application of the wholesale discount to the exclusions identified herein and to reflect other adjustments as the Companies agree.

<sup>7</sup> Pending establishment of mechanized billing procedures adapted to resale, BA will apply the wholesale discount for resale as a "bottom-of-the-bill" discount rate and will utilize a "true-up" process to correct possible inadvertent application of the wholesale discount to the exclusions identified herein and to reflect other adjustments as the Companies agree.

**B. [CLEC] SERVICES, FACILITIES, AND ARRANGEMENTS:**

<u>Service or Element Description:</u>	<u>Recurring Charges:</u>	<u>Non-Recurring Charges:</u>
<b>I. Local Call Termination<sup>8</sup></b>		
Traffic Delivered at [CLEC] End Office	\$.000927/MOU	Not Applicable
Traffic Delivered at [CLEC] Tandem Switch	\$.001590/MOU	Not Applicable
<b>II. Number Portability</b>		
Permanent	Per permanent funding mechanism when established.	
<b>III. Exchange Access Service</b>		
Interstate	Per [CLEC] FCC exchange access Tariff as amended from time to time.	
Intrastate	Per [CLEC] VA exchange access Tariff as amended from time to time.	
<b>IV. All Other [CLEC] Services Available to BA for Purposes of Effectuating Local Exchange Competition</b>	Available at [CLEC]'s tariffed or otherwise generally available rates, not to exceed BA's rates for equivalent services available to [CLEC].	
<b>V. Other Services</b>		
Information Service Billing Fee	\$.03 per call	No Charge

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<sup>8</sup> See note 9 regarding measurement and calculation of local traffic termination charges.

Local Traffic Termination Rates

A. Charges by BA

- (a) Traffic delivered to or BA Access Tandem: \$.001590 per MOU.
- (b) Traffic delivered directly to terminating BA End Office: \$.000927 per MOU.

B. Charges by [CLEC]

1. Single-tiered interconnection structure:

[CLEC]'s rates for the termination of BA's Local Traffic under the single-tiered interconnection structure shall be recalculated once each year on each anniversary of the Effective Date (the "Rate Determination Date"). The methodology for recalculating the rates is as follows:

*Access Tandem Minutes* = Total minutes of use of Local Traffic delivered by [CLEC] to the BA Access Tandem for most recent billed quarter.

*End Office Minutes* = Total minutes of use Local Traffic delivered by [CLEC] directly to the terminating BA End Office for most recent billed quarter.

*Total Minutes* = Total minutes of use of Local Traffic delivered by [CLEC] to BA for most recent billed quarter.

[CLEC] Charge at the [CLEC]-IP =

$$\frac{(\text{Access Tandem Minutes} \times \$0.001590) + (\text{End Office Minutes} \times \$0.000927)}{\text{Total Minutes}}$$

For the first year after the Effective Date, the [CLEC] charge shall be calculated based on the traffic data of the quarter immediately preceding such Effective Date, or if no such traffic exists, on the proportion of local call termination trunks to BA End Offices and to BA Access Tandems.

2. Multiple-tiered interconnection structure (if offered by [CLEC] to any carrier)

- (a) Local Traffic delivered to [CLEC] Access Tandem: \$.001590/ MOU
- (b) Local Traffic delivered to terminating [CLEC] End Office/node: \$.000927/ MOU

C. Miscellaneous Notes

1. The [CLEC] termination rate under the single-tiered interconnection structure set forth above is intended to be a Local Traffic termination rate for interconnection to the [CLEC]-IP within each LATA that is reciprocal and equal to the actual rates that will be charged by BA to [CLEC] under the two-tiered Local Traffic termination rate structure described above that will apply after the first anniversary of the Effective Date. The single [CLEC] termination rate is also intended to provide financial incentives to [CLEC] to deliver traffic directly to BA's terminating End Offices once [CLEC]'s traffic volumes reach an appropriate threshold.

**EXHIBIT B**

**NETWORK ELEMENT BONA FIDE REQUEST**

1. Each Party shall promptly consider and analyze access to a new unbundled Network Element with the submission of a Network Element Bona Fide Request hereunder. The Network Element Bona Fide Request process set forth herein does not apply to those services requested pursuant to Report & Order and Notice of Proposed Rulemaking 91-141 (rel. Oct. 19, 1992) ¶ 259 and n.603 or subsequent orders.

2. A Network Element Bona Fide Request shall be submitted in writing and shall include a technical description of each requested Network Element.

3. The requesting Party may cancel a Network Element Bona Fide Request at any time, but shall pay the other Party's reasonable and demonstrable costs of processing and/or implementing the Network Element Bona Fide Request up to the date of cancellation.

4. Within ten (10) business days of its receipt, the receiving Party shall acknowledge receipt of the Network Element Bona Fide Request.

5. Except under extraordinary circumstances, within thirty (30) days of its receipt of a Network Element Bona Fide Request, the receiving Party shall provide to the requesting Party a preliminary analysis of such Network Element Bona Fide Request. The preliminary analysis shall confirm that the receiving Party will offer access to the Network Element or will provide a detailed explanation that access to the Network Element is not technically feasible and/or that the request does not qualify as a Network Element that is required to be provided under the Act.

6. If the receiving Party determines that the Network Element Bona Fide Request is technically feasible and otherwise qualifies under the Act, it shall promptly proceed with developing the Network Element Bona Fide Request upon receipt of written authorization from the requesting Party. When it receives such authorization, the receiving Party shall promptly develop the requested services, determine their availability, calculate the applicable prices and establish installation intervals.

7. Unless the Parties otherwise agree, the Network Element Requested must be priced in accordance with Section 252(d)(1) of the Act.

8. As soon as feasible, but not more than ninety (90) days after its receipt of authorization to proceed with developing the Network Element Bona Fide Request, the receiving Party shall provide to the requesting Party a Network Element Bona Fide Request quote which

will include, at a minimum, a description of each Network Element, the availability, the applicable rates and the installation intervals.

9. Within thirty (30) days of its receipt of the Network Element Bona Fide Request quote, the requesting Party must either confirm its order for the Network Element Bona Fide Request pursuant to the Network Element Bona Fide Request quote or seek arbitration by the Commission pursuant to Section 252 of the Act.

10. If a Party to a Network Element Bona Fide Request believes that the other Party is not requesting, negotiating or processing the Network Element Bona Fide Request in good faith, or disputes a determination, or price or cost quote, or is failing to act in accordance with Section 251 of the Act, such Party may seek mediation or arbitration by the Commission pursuant to Section 252 of the Act.

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**DIRECTORY ASSISTANCE AND INTRALATA  
OPERATOR SERVICES AGREEMENT FOR COMPETITIVE LOCAL  
EXCHANGE CARRIERS**

**THIS AGREEMENT** is made, effective this \_\_\_\_ day of \_\_\_\_\_, 19\_\_\_\_, by and between **Bell Atlantic – Network Services, Inc.**, (hereinafter referred to as “Bell Atlantic”), a Delaware corporation, with offices at 1320 North Court House Road, Arlington, Virginia 22201, and \_\_\_\_\_, hereinafter referred to as “Carrier”, a \_\_\_\_\_ corporation with offices at \_\_\_\_\_.

**1. SCOPE AND TERM OF AGREEMENT**

**1.1 Scope** This Agreement sets forth the terms and conditions which shall govern the use of and payment for Directory Assistance (DA) Service and IntraLATA Operator Service (hereinafter collectively referred to as “Services”) to be provided by Bell Atlantic, or its affiliated companies, to Carrier. Carrier shall subscribe to and pay for Services for Carrier’s local exchange customers in the \_\_\_\_\_ LATA(s) or exchanges described in Appendix B, for the service areas in which Bell Atlantic operates as a local exchange carrier.

**1.2 Term** The initial term of this Agreement shall be one (1) year and commence as of 12:01 a.m. on the date first written above. At the end of this initial term, or any subsequent renewal term, this Agreement shall automatically renew for an additional period of one (1) year unless either party provides written notice to the other of its intent to terminate at least three (3) months prior to the expiration of the then current term.

**2. DESCRIPTION OF SERVICES**

**2.1 Directory Assistance (DA) Service**

a) Directory Assistance Service shall consist of the provisioning of telephone number listings by Bell Atlantic operators in response to calls from Carrier’s local exchange customers located in the LATA(s) designated in Section 1.1.

b) A maximum of two requests for telephone numbers will be accepted per DA call. A “DA call” as used in this Agreement shall mean a call answered by or forwarded to Bell Atlantic, regardless of whether a telephone number is requested, provided, or available. The listings that will be available to Carrier’s customers are those telephone numbers that are listed in Bell Atlantic’s DA records for the LATA(s) or service areas, in which Bell Atlantic operates as a local exchange carrier, designated in Section 1.1.

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**2.2 IntraLATA Operator Services (OS)** IntraLATA Operator Services consist of the live and automated processing of local and IntraLATA toll call completion operator services specified in Appendix B. These include the processing of collect, card and bill-to-third party calls; busy line verification; customer requested interrupt; and other assistance to Carrier's local exchange customers located in the LATA(s) or service areas, in which Bell Atlantic operates as a local exchange carrier, designated in Section 1.1.

**2.3 Customized Branding** Customized Branding is a service that permits the Carrier to deliver a customized announcement to its callers, identifying the Carrier as the customer service provider. Carrier shall provide the information and materials needed for the recorded announcement, as specified by Bell Atlantic. Customized Branding may also require that the Carrier maintain dedicated trunking arrangements to the designated Bell Atlantic DA or Operator Services switch locations.

**2.4 End User Billing** Bell Atlantic will provide Carrier with unrated EMR records for use in the billing of Carrier's end users for Services. The rating, billing, and settlement of end-user charges for the calls are the responsibility of Carrier.

**2.5 Service Methods** Bell Atlantic agrees to provide Services in accordance with Bell Atlantic's service standards and methods. Bell Atlantic will notify Carrier in writing of any significant policy changes to operator services or directory assistance standards and methods prior to implementation.

**2.6 Customized Service Features and Options** Carrier may request custom-designed service features or optional services to be provided in conjunction with the Services hereunder. Upon mutual agreement of the parties, such features and options will be provided pursuant to this Agreement. Bell Atlantic, if requested, shall provide Carrier with an estimate of the charges for such custom-designed supplements, changes, or options prior to implementation.

### **3. COMMENCEMENT AND IMPLEMENTATION OF SERVICE**

**3.1 Required Information** Each party shall make good-faith efforts to carry out its respective responsibilities in meeting a jointly established schedule for implementation. All records and other required information specified in Appendix C, as well as a fully completed Technical Questionnaire, will be furnished by Carrier within forty-five (45) days following the effective date of this Agreement. Notices of any changes, additions, or deletions to such records and information shall be provided promptly in writing by Carrier to Bell Atlantic. Bell Atlantic will review these change requests and determine any potential impact on the cutover date. Written confirmation of any impact will be provided to Carrier.

**3.2 Test Date** Bell Atlantic and Carrier will arrange for joint testing of Service(s) for

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Carrier's local exchange customer in the LATA(s) designated in Section 1.1. This Test Date will occur within ninety (90) days after Carrier has provided a complete and accurate Technical Questionnaire to Bell Atlantic, unless mutually agreed otherwise.

**3.3 Cutover Date** The Cutover Date for Service(s) provided under this Agreement shall be the date on which the Service(s) are available to all of Carrier's local exchange customers in the LATA(s) designated in Section 1.1.

**3.4 Service Review Meetings** Bell Atlantic will meet and confer with Carrier during the term of this Agreement to review and discuss the Services provided under this Agreement. The times for meetings will be established by mutual agreement of the parties.

#### **4. EQUIPMENT AND FACILITIES**

**4.1** Bell Atlantic will establish and maintain such equipment and related facilities as may be necessary to perform the Services under this Agreement, provided that Carrier furnishes Bell Atlantic the information specified in Appendix C, and any changes in such information, in a timely and accurate manner. Any additional services that Carrier seeks during the term of this Agreement will be subject to mutual agreement and the availability of facilities and equipment.

**4.2** Carrier will provide and maintain such equipment within its premises as is necessary to permit Bell Atlantic to perform the agreed-upon Services in accordance with Bell Atlantic standard equipment operation and traffic operation procedures.

#### **4.3 Carrier Transport**

a) Carrier shall, at its expense, arrange for and establish the trunking and other transport, interface, collocation, and signaling arrangements as required by Bell Atlantic to provide Services to Carrier, including but not limited to, the transportation of DA/OS traffic to the Bell Atlantic designated switches for processing and from the same switches for completion. Separate dedicated trunks for each NPA and/or LATA may be required. Any trunks or other transport and that Carrier obtains from Bell Atlantic to deliver Carrier's calls to and from Bell Atlantic shall be provided pursuant to the applicable tariffs, Interconnection Agreement, or other contractual arrangements, and not under this Directory Assistance and Operator Services Agreement. Bell Atlantic agrees to coordinate the scheduling of Services to be provided under this Agreement with the scheduling of any trunking or related services provisioned by Bell Atlantic under such tariffs or other contractual arrangements.

b) Carrier shall specify the number of trunks required for Services. Carrier must provide trunks with operator services signaling directly to the locations designated by Bell Atlantic. Bell Atlantic shall provide Carrier at least three (3) months advance notice in the

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event of any change in a designated location.

## **5. PAYMENT FOR SERVICES**

**5.1 Rates** Carrier agrees to subscribe to and pay for the Services and options selected in Appendix A. Carrier shall pay the rates set forth in Appendix A, subject to such obligations as Bell Atlantic may have under the Telecommunications Act of 1996, and the FCC and state regulations and decisions thereunder, to set cost-based rates for unbundled network elements. Specifically, when a regulatory body of competent jurisdiction has duly approved the rates under which Bell Atlantic is required to provide Services to competitive local exchange carriers (hereinafter referred to as "CLEC rates"), Bell Atlantic shall charge, and Carrier shall pay, such CLEC rates for the applicable Services.

**5.2 Settlements** Carrier shall render payment to Bell Atlantic net thirty (30) calendar days from the date of delivery of the Services or from the date of billing for the Services, whichever occurs later. Carrier shall pay interest on any amount overdue at the rate specified for late payments in the Interconnection Agreement between Bell Atlantic and Carrier.

**5.3 Billing Disagreements** Carrier may, in good faith, dispute part or all of an invoice provided by Bell Atlantic. Billing disputes will be resolved by the method specified in the Interconnection Agreement between Bell Atlantic and Carrier.

**5.4 Taxes** The rates specified in this Agreement are exclusive of all taxes, duties, or similar charges imposed by law. Carrier shall be liable for and shall reimburse Bell Atlantic for any sales, use, excise, or other taxes applicable to the Services performed under this Agreement.

**5.5 Carrier's Customers** Carrier shall be responsible for all contacts and arrangements with its customers concerning the provision and maintenance, and the billing and collection, of charges for Services furnished to Carrier's customers.

## **6. DEFAULTS AND REMEDIES**

**6.1 Defaults** If Carrier defaults in the payment of any amount due hereunder, or if Bell Atlantic materially fails to provide Services as agreed hereunder, and such default or failure shall continue for thirty (30) days after written notice thereof, the other party may terminate this Agreement with thirty (30) days written notice.

**6.2 Carrier Remedies** In the event that Bell Atlantic, through negligence or willful misconduct, fails to provide the Services selected and contracted for under this

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Agreement, Bell Atlantic shall pay Carrier for Carrier's direct damages resulting from such failure, up to an amount not to exceed the charges payable under this Agreement for the Services affected.

### **6.3 Discontinuance by Carrier**

a) If Carrier terminates this Agreement prior to the Cutover Date, Carrier shall pay Bell Atlantic the sum of twenty-five thousand dollars (\$25,000) per discontinued service for each affected LATA. This will not apply in the event Operator Services or Directory Assistance is already being provided to Carrier in areas designated in Section 1.1.

b) In the event that Carrier discontinues using Services, either in part or in whole, prior to expiration of the then current term and such discontinuance is not due to Bell Atlantic's material failure to provide Services, Carrier shall pay Bell Atlantic an amount equal to the average monthly charges for the six-month period immediately preceding the discontinuance multiplied by the number of months remaining in the then-current term. If Services have been provided for a period of less than six months, Carrier shall pay the charges for the month with the highest usage multiplied by the number of months remaining in the then-current term.

**6.4 Other Remedies THE EXTENT OF LIABILITY ARISING UNDER THIS AGREEMENT SHALL BE LIMITED AS DESCRIBED IN SECTIONS 6.1, 6.2 AND 6.3 ABOVE. IN NO EVENT SHALL EITHER PARTY BE LIABLE FOR ANY OTHER LOSS, COST, CLAIM, INJURY, LIABILITY, OR EXPENSE RELATED TO OR ARISING OUT OF THIS AGREEMENT OR THE SERVICES PROVIDED HEREUNDER INCLUDING, BUT NOT LIMITED TO, ANY INCIDENTAL, SPECIAL, INDIRECT, OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOSS OF REVENUE OR PROFIT, WHETHER RECOVERY IS SOUGHT IN TORT, CONTRACT, OR OTHERWISE, EVEN IF EITHER PARTY HAD NOTICE OF SUCH DAMAGES.**

## **7. CONFIDENTIAL INFORMATION**

**7.1 Confidentiality** The parties agree that all confidential and proprietary information that is marked as specified in Section 7.2 and that is disclosed by either party to the other party for the purposes of this Agreement, including rates and terms, shall be treated as confidential unless (a) such information was previously or becomes known to the receiving party free of any obligation to keep it confidential, (b) has been or is subsequently made public by the disclosing party, or (c) is required to be disclosed by law. The receiving party shall not, except in the performance of the Services under this Agreement or with the express prior written consent of the other party, disclose or permit access to any confidential information to any other parties. The parties agree to advise their respective employees, agents, and representatives to take such action as may be advisable to preserve and protect

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the confidentiality of such information.

**7.2 Marking of Confidential Information** All information the disclosing party considers proprietary or confidential, if in writing or other tangible form, shall be conspicuously labeled or marked as "Proprietary" and/or "Confidential" and, if oral, shall be identified as proprietary at the time of disclosure and promptly confirmed in writing. Either party shall have the right to correct any inadvertent failure to designate information as proprietary by written notification within ten (10) days following disclosure.

## **8. RELATIONSHIP OF THE PARTIES**

**8.1 Independent Contractors** Bell Atlantic and Carrier shall be independent contractors under this Agreement, and all services under this Agreement shall be performed by Bell Atlantic as an independent contractor and not as an agent of Carrier.

**8.2 Responsibility for Employees and Agents** All persons furnished by Bell Atlantic shall be considered solely Bell Atlantic's employees or agents, and Bell Atlantic shall be responsible for compliance with all laws, rules, and regulations relating to such persons including, but not limited to, hours of labor, working conditions, workers' compensation, payment of wages, benefits, unemployment, social security and other payroll taxes. Each party's employees and agents, while on premises of the other, shall comply with all rules and regulations, including any applicable security procedures and safeguarding of confidential data.

## **9. GENERAL CONDITIONS**

**9.1 Assignment** Neither party may assign or delegate its rights and obligations under this Agreement without the prior written consent of the other party, except that either party may assign this Agreement, without such consent, to its parent, affiliate or subsidiary, provided that the assignee has the resources, legal authority, and ability to perform all terms of this Agreement. Thirty (30) days advance notice of such assignment shall be provided to the other party.

**9.2 Choice of Law** The validity, construction and performance of this Agreement shall be governed by the laws of the State in which the DA/Call Completion service is provided.

**9.3 Compliance with Laws** Each party shall comply with all applicable federal, state, county and local laws, ordinances, regulation, rules and codes in the performance of this Agreement. Neither party shall be liable to the other for termination of this Agreement or any services to be provided hereunder necessitated by compliance with any law, rule, regulation or court order of a duly authorized governmental body.

**9.4 Contingency** Neither party shall be held responsible or liable to the other for any delay or failure in performance caused by fires, strikes, embargoes, requirements imposed by Government regulation, civil or military authorities, act of God or by the public enemy, or other causes beyond the control of Carrier or Bell Atlantic. If such a contingency occurs, the party injured by the other's inability to perform may either: a) terminate the affected services or part thereof not already rendered; or b) suspend the affected services or part thereof for the duration of the delaying cause and resume performance once the delaying causes cease.

**9.5 Licenses** No licenses, expressed or implied, under any patents, copyrights, trademarks or other intellectual property rights are granted by Bell Atlantic to Carrier under this Agreement.

**9.6 Notices** Except as otherwise specified in this Agreement, any notice required or permitted under this Agreement shall be in writing and shall be given to the other party at the address designated below by hand delivery, registered return-receipt requested mail, or nationally recognized courier service:

For Bell Atlantic:

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For Carrier:

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The above addresses may be changed by giving thirty (30) calendar days prior written notice as prescribed above. Notice shall be deemed to have been given or made on the date of delivery if received by hand, or express courier, and three days after delivery to the U.S. Postal Service, if mailed.

**9.7 Publicity** Bell Atlantic and Carrier agree not to publish any advertising, sales promotions, or press releases that promote or otherwise relate to the services provided under this Agreement and include the other party's name, logos, trademarks, or service marks, unless it obtains the other party's prior written consent, except that either party may disclose the fact that Bell Atlantic provides directory assistance and/or operator services to Carrier without such prior review or approval.

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**9.8 Severability** If any provision of this Agreement or the application of any provision shall be held by a tribunal of competent jurisdiction to be contrary to law or unenforceable, the remaining provisions of this Agreement shall continue in full force and effect.

**9.9 Survival** All obligations hereunder, incurred by either Bell Atlantic or Carrier prior to the cancellation, termination, or expiration of this Agreement shall survive such cancellation, termination or expiration.

**9.10 Captions and Section Headings** The captions and section headings in this Agreement are for convenience only and do not affect the meaning or interpretation of this Agreement.

**9.11 Duplicate Originals** This Agreement may be executed separately by the parties in one or more counterparts. Each duplicate executed shall be deemed an original, and all together shall constitute one and the same document.

**9.12 Entire Agreement** The terms and conditions of this Agreement, including the Appendices attached to this Agreement, constitute the entire Agreement between Bell Atlantic and Carrier relating to the subject matter of this Agreement, and supersede any and all prior or contemporaneous understandings, promises or representations, whether written or oral, between the parties relating to the subject matter of this Agreement. Any waiver, modification or amendment of any provision of this Agreement, or of any right or remedy hereunder, shall not be effective unless made in writing and signed by both parties.

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**IN WITNESS WHEREOF**, the parties agree that the effective date of this Agreement is the date first written above, and each party warrants that it has caused this Agreement to be signed and delivered by its duly authorized representative.

**FOR BELL ATLANTIC -  
Network Services, INC.**

**Name:**

**Title: Vice President – Marketing  
Operator Services**

**Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_

**FOR CARRIER**

**Name:** \_\_\_\_\_

**Title:** \_\_\_\_\_

**Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_

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**INSERT APPENDIX A FOR EXHIBIT C**

**INTRALATA OPERATOR SERVICES CALL TYPES**

IntraLATA Operator Services may include the following:

- a. Calling Card
  - (i) *Live*: Bell Atlantic operator keys the calling card number and call details into the system, secures validation, and releases the call to the network.
  - (ii) *Automated*: Caller keys the calling number and call details in response to automated prompts. Bell Atlantic secures validation and releases the call to the network.
- b. Collect
  - (i) *Live*: Bell Atlantic operator obtains the calling party's name, keys the call details if necessary, announces the call to the called party, waits for acceptance, and releases the call to the network.
  - (ii) *Automated*: Caller provides name and call details. Bell Atlantic's automated system obtains called party's consent and releases the call to the network.
- c. Billed To A Third Party
  - (i) *Live*: Bell Atlantic operator requests the calling party's name, keys the call details if necessary, calls the third party to verify acceptance of billing, and upon acceptance, releases the call to the network.
  - (ii) *Automated*: Caller provides name, call details, and billing number. Bell Atlantic's automated system verifies billed number and releases the call to the network.
- d. Person-to-Person

Bell Atlantic operator requests the person or department the calling party has specified, ensures the appropriate party has been reached (person or department), and releases the call to the network.
- e. Miscellaneous Call Assistance (Live)
  - (i) 0- Calls: Bell Atlantic operator provides caller with dialing instructions or assistance, transfers emergency calls, or refers questions to the business office or repair service.
  - (ii) Dialing Assistance & Intervention: Bell Atlantic operator dials a number for a

**REQUIRED INFORMATION**

Carrier shall furnish Bell Atlantic all information required by Bell Atlantic to establish and maintain the Services to be provided to Carrier, including a completed Technical Questionnaire. Such required information includes, but is not limited to, the following:

1. Central office exchange names
2. Usage forecasts
3. Local central office characteristics
4. Trunking arrangements and trunk group types
5. Emergency reporting system and procedures
6. Business office information
7. Repair service information
8. Name and address request information
9. Tariffs and rate information
10. Customer dialing capabilities
11. Access to EMR records
12. Desired branding announcement (if applicable)
13. Carrier's estimated start date of Services
14. Trunking and translations information